Communication Barriers

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The failure to rally a message across from one person to another by use of any medium is miscommunication. From the short video footage named *A Failure to communicate,*several instances depict miscommunication presence amongst the conversation taking place between the two people in the train station. This paper aims at describing these instances as well as outlining the basic principles of effective interpersonal communication. Moreover, it will the principles relate to the events taking place in the video and also point out barriers that are hindering communication in the video.

The first instance of miscommunication in the video is witnessed when the girl wearing a veil tries to gain help from the lady wearing specs. It turns out that the lady inspecs is deaf and therefore cannot hear what the girl is telling her. Another instance of miscommunication is witnessed when the lady in specs uses a machine that aids her in understanding what is being spoken to her. The device translates the verbal message into a written word whereby the lady can read and understand the message. However, this is not possible due to the noise that is caused by a passing. On second attempt to use the machine, its shuts down due to low power hence results in miscommunication.

Respecting others and oneself is one of the principles of competent communication. Interpersonal communication requires ethical practices when carrying out a conversation (Lampe, 2016). This is more of conducting a communication process in morally upright methods. For instance, one ought not to take advantage of another person’s vulnerable situation in a bid to get them to affirm something which is against their will. Another competent communication principle is taking responsibility for one’s behavior. Self-monitoring is essential since it involves the observation of one’s behaviors and making sure they are appropriate to a particular situation (Lampe, 2016).

At first, the girl wearing a veil does not notice that the tall lady has a hearing impairment problem. However, after realizing this, she is respectful enough to agree to pass her information to the transcribing machine. Moreover, she does not intend to trick the lady in giving her the ticket she has which would get her to the destination she’s headed. The lady in specs understands the girl’s situation and agrees out of her mutual consent to share the cash she has with the girl and enable her to reach the destination she is going. This behavior perfectly fits with the situation at hand as she is willing to help the girl.

The moving train at the station interrupted a crucial communication process. It altered the transcription of a message that would have eased how the news would have been received by enhancing convenience as well as time-saving. The state that the two females were made them not notice the train controller alarm that their coach was leaving and thus ended up missing out on their train making them wait for four hours. Their jovial mood in realizing that the cash would get them to the various destinations altogether made them not realize the alarm.

In conclusion, being more attentive would solve the interruption that comes with psychological states such as the jovial mood in which the two females after failing to realize the train controller alarm. Moreover, the train controller should have increased the volume during the announcement at the departure time of the train. Therefore, the sound systems of such a facility should be eloquent in enough in ensuring that the message is well loud. Lastly, conversations should not be carried out near the train’s way to avoid the noise that comes with moving trains.

References

Lampe, L., Tonello, A. M., & Swart, T. G. (Eds.). (2016). *Power Line Communications: Principles, Standards and Applications from multimedia to smart grid*. John Wiley & Sons.