Literature Synthesis

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The lack of communication in the surgery department has been identified as a severe problem that leads to poor patient outcomes in the healthcare setting. Lack of communication between the staff in the surgery department, the patient, and the family members leads to the development of emotional distress among the family members or the patients undergoing the operation. This analysis reviews the past literature related to the topic of communication in the surgery department.

Doucette et al. (2019) reported that the relatives of the families undergoing medical operations frequently encounter augmented levels of uncertainty and stress, which is aggravated by the absence of support and guidance, vague information regarding the status of the patient, and poor communication between the professionals in this department. Embracing technology like various computer programs and applications offers an exciting and new prospect of progressing communication in this setting. The employment of different technological devices and programs enables the health organizations to bridge the gaps in this communication that involves the providers and the family members, by communicational support required by the family members during an emergency. The introduction of an alternative approach of communicating with the family members is perceived as a smart way of giving updated information to the relatives of the patient. The flow of information from the healthcare providers to the family members can be enhanced by adopting suitable applications. In conclusion, the authors have identified technology as the most promising tool for improving communication in healthcare. This is because of the availability of a broad spectrum of technological tools that focus on enhancing the communication between the family members and the providers in critical care settings. This study is relevant to the topic as it provides insights into how to solve the identified issue in the critical care setting.

Kynoch et al. (2017) evaluate the efficiency of a systematized communication approach to alleviate the plight of the relatives of the patients going through elative surgery. The findings of this study are significant because they have provided some insights into issues related to family anxiety. The results also recommend that the updates provided promptly to the family members of the patient undergoing surgical operation amid intraoperative duration will reduce the level of stress and enhance communication. The change in attitudes among the family members enforce practice shifts in the intraoperative setting and thus improve the holistic care of the family members and surgical patients. For this reason, health organizations must appreciate the role of the relatives in the recovery and care of the patient in the critical health care system. It is apparent that the families that get information regarding the patient in the current post-operative duration had inferior heights of fears than the families who gained normal care.

Shoushi et al. (2020) explain that the relatives of the patients going through hospitalization in the ICU and those undergoing open-heart surgery go through stress, anxiety, and depression. The psychological conditions intensify to a level that they are regarded as a crisis. The anxiety and stress associated with open-heart surgery are considered to be detrimental to one's health. The lack of support from the healthcare providers impacts the family members and the success of such medical procedures. The results of this research show that the level of stress anxiety and depression before and after the patient discharge relatively reduced compared t a day prior to surgery. With the insights provided by this study, the providers can successfully alleviate these problems by enforcing some programs to support the families of the patients. Since the suitable mental condition of the families has an effect on the quality of care offered, introducing the supportive programs to the members of the family is recommended. The proposed program will be valuable in providing comfort and education to the family members, and this will enhance the success and the recovery of the patient.

According to Manias (2015), improved communication is required amongst the patients, health specialists, and household members in the health settings. The providers must take the initiative of proactive communication in furthermore in the surgery department. The members of the family must be provided with the unique and valuable information regarding the medication of the patient that can be used to enhance the safety of the patient. The findings offer valuable insights regarding the experiences of the family members in the management of their patients in health organizations. The communication with the family members with the health providers varies with the success level and gives information regarding the strategies of taking the medications in the health sector. This study is essential as it shows the importance of enhancing communication amongst the kinfolks, patients, and providers in improving patient outcomes.

Hodge et al. (2018) endeavored to enhance the communication between the health providers and the families in the course of the intraoperative period and to enhance their experience and satisfaction in the course of surgery while reducing their level of anxiety. Further, the hospital environment triggers fear among the family members. The family members are hindered from thinking by this form of fear. The feeling of fear affects the experience of the family members, which reduces the level of satisfaction. This study has highlighted the need for embracing mobile technology in the communication amongst the providers and the household members.

In conclusion, the proposed ideas are essential in alleviating the identified issue in the surgery department. These ideas focus on enhancing the communication between the patients, the health providers, and the family members. By offering some guidance and counseling to the family members and the patients, the health professionals will be in a position to improve the outcomes of the patients. Further, the satisfaction level among the family members and the parents is progressed by effective communication. The key to effective communication between these parties is the application of various technological tools that enhance interaction between the leading players in the surgery department.

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