**Security Operations Proposal**

Using **SBAR** format located online

**Write**a 1,850- to 2,100-word paper using your own words requesting more healthcare security officers- FY21

**Include** the following information provided:

Situation: What is the situation you are writing about?

**Security Department:** Chief of Security **Date:** November 1, 2020 **Situation:** Security Request for more security officer Positions

Background:

SECURITY MANDITORY POST

* Hospital Main Entrance
* Emergency Room VC Desk
* Emergency Room Treatment Area
* Campus parking enforcement
* Interior Security Patrols
* Exterior Security Patrols

SECURITY DEPARTMENT CHALLEGES

* Security department do not have enough security officers
* Security shifts are currently operating with 3-4 officers for the campus
* Due to the amount of mandatory security post there is not enough security officers working
* Security officers need to abandon their mandatory security post to respond to hospital emergencies.
* Security officers responding to the helipad and exterior emergencies leaving 1 officer on the interior of the hospital.
* Security officers are working overtime because of call-outs, vacation request, sick, or family emergencies
* Security is not able to cover all mandatory security post because of security staffing.
* Violence against staff.
* Incidents of trespassing.
* Patient elopements/patient wandering.
* Issues controlling hospital access.
* Auto thefts/car break-ins

**Code Green** indicates an emergency evacuation, and lets **hospital** employees know that procedure is being put into place. **Code Green** also indicates patients arriving from a mass casualty event, or a high-risk patient who is missing.

Security Officer Request- Emergency Room Treatment Area

**Abuse and battery towards medical staff- Code Green**

* Assault and battery towards medical staff are the most common types of abuse-related injuries to occur within healthcare facilities. 80% of serious violent incidents reported in healthcare settings were caused by interactions with patients and were usually caused by patients hitting, kicking, beating, and/or shoving medical staff. There are many reasons that contribute to this. For one, patients may be victims of an incident caused by a dispute, creating a hostile or volatile environment inside the hospital. In other cases, patients may suffer from instabilities due to addiction or mental health issues.

**FY-2020**- Security officers responded to **156 Code-Green** Emergencies

**Documented examples of** **Code Greens** **officers responded too.**

* PCP Patients
* Violent patients
* influence of alcohol
* Psych ward Patients
* Assaults against medical staff
* Hospital Lock-Down

SECURITY RESPONSEBILITIES

* 10-99- Morgue detail
* Patient valuables Pick-up/ Returns
* Helipad transport detail
* Responding to Code Greens
* Security Patrols
* Security Pipe tour
* Hospital Lock-Down
* Hospital Evacuations

PROVIDE RECOMMENDATIONS FOR HANDLING THE ISSUES

Due to hospital security responding to emergencies, responsibilities and dedicated mandatory security post, officers are overwhelmed with a lot of responsibly and not enough security officers. Because of the security staffing level, this places the hospital in a big liability.

* 10 additional officers are needed to be added to security staffing level
* **4** officers added to first shift, **3** officers added to 2nd & 3rd shift