Discussion Assignment

Communicating

HSA 4184: Leadership and Management in Health & Human Service Organizations

Module 4 - Communication in Various Forms

Read - Textbook: Leadership in Healthcare, Chapter 8

Required Textbooks: Dye, C. F. (2017). Leadership in healthcare: Essential values and skills (3rd ed.). Chicago, IL: Health Administration Press. ISBN: 13: 978-1-56793-846-3

**Assignment**

In your post of 150 to 175 words, consider the following questions: (Answer the questions)

* Why is it important to communicate effectively both in written/verbal forms. Is one way more effective than the other?
* Give an example of how to effectively improve your communication at work, school or at home.
* Right way to “trickle” down decisions made in order to properly implement?
* How to ensure what was said was what was heard? What happens when what is said is not what is heard. Refer to example of the Telephone Game.

[Example of a Barrier](https://youtu.be/XNMt2FXPosA)  This is a take on the "Telephone Game" that kids will play at parties. There is no speaking but you will still get the message! <https://www.youtube.com/watch?v=XNMt2FXPosA>