1.What are the six expectations for patients during hospitalization listed in the Patient Care Partnership in Chapter 2 of your textbook, which one might be the most important, and why its important in your opinion? 5-6 sentences

(The six expectations for patients during hospitalization are...

1. **High-quality hospital care (plz write about this one)**
2. A clean and safe environment
3. Patient involvement in their own care
4. Protection of patient privacy
5. Help when leaving the hospital
6. Help with billing claims

2. read the student discussions below and reply (3-4 sentences?) to each discussion.

a.

“I personally think that all six expectations are important but the most important one in my opinion is number 1. high quality hospital care, I feel this way because a patient goes into the hospital for care to recover, heal and rest their bodies. I feel that if you don't have well trained medical professionals providing excellent medical care and proper equipment, the patient won't properly heal and their condition could worsen. It takes a team to pull off all six expectations and it starts with expectation number 1”

b.

“I think the most important is protection of patient privacy. Privacy is the most important for the safety of all patients. Patients should feel safe and protected by making sure hospitals and staff are keeping the patients’ private matter private. This is so that material does not get out and put the patient at risk. Furthermore, we want the patient to feel that they are protected so that they will talk more and have more trust in hospital staff.”