**Assignment 2 MGT403 (1st Term 2021-2022)**

**Deadline:18/11/2021 @ 23:59**

**(To be posted/released to students on BB anytime in Week 9)**

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| Course Name:**Knowledge Management** | Student’s Name: |
| Course Code:**MGT-403** | Student’s ID Number: |
| Semester: 1st | CRN: |
| Academic Year: 1442/1443 H, 1st Term |

**For Instructor’s Use only**

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| Instructor’s Name: |
| Students’ Grade: /5 | Level of Marks: High/Middle/Low |

**Instructions – PLEASE READ THEM CAREFULLY**

* This assignment is an individualassignment.
* **Due date for Assignment 1 is by the end of Week 11 (18/11/2021)**
* The Assignment must be submitted only in **WORD format** via allocated folder.
* Assignments submitted through email will not be accepted.
* Students are advised to make their work clear and well presented, marks may be reduced for poor presentation. This includes filling your information on the cover page.
* Students must mention question number clearly in their answer.
* Late submission will NOT be accepted.
* Avoid plagiarism, the work should be in your own words, copying from students or other resources without proper referencing will result in ZERO marks. No exceptions.
* All answered must be typed using **Times New Roman (size 12, double-spaced)** font. No pictures containing text will be accepted and will be considered plagiarism).

**Submissions without this cover page will NOT be accepted**.

**ASSIGNMENT-2**

**Knowledge Management (MGT-403)**

***First* Semester (2021-2022)**

**Course Learning Outcomes-Covered**

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| Define the different Knowledge types and explain how they are addressed by knowledge management in different business environments.  |
| Identify and analyse role of communities of practice in knowledge management and the challenges and issues pertaining to community of practice. |
| Demonstrate effective knowledge management skills to utilize knowledge management tools for the benefits of the organization. |

The focus of the assignment is to evaluate the understanding level of students related to communities of Practice, learning organization, and various techniques used to capture tacit and explicit knowledge.

**Assignment Questions**

*Q.1:*

1. *Explain the Knowledge conversion processes highlighted by Nonaka Takeuchi Model of Knowledge management. Which of these conversions are difficult and why?****(1 Mark)***
2. *Write a detailed note on the “Three forms of knowledge” Explained by K. Wiig in his knowledge management model. Briefly describe the four types of knowledge explained by K. Wiig.****(1 Mark)***

*Q.2:*

1. *Why are “Communities of practice” Important? How can organizations cultivate communities of practice? How can these communities of practice contribute towards the knowledge needs of the organization?****(1 Mark)***
2. *Provide a detailed description of major roles and responsibilities in a community of practice.* ***(1 Mark)***

*Q.3: Explain in detail any two “Tacit Knowledge” capturing techniques used by the organizations.****(1 Mark)***

**Answer:**